Storm Preparedness Tips

With recent summer storms, residents should take precautions in order to stay prepared as power outages and other issues may generate from the event.

PSE&G and Atlantic City Electric both have resources for residents to report their outages:
- PSE&G utilizes multiple resources for you to report your outage, customers can
  o Text “OUT” to 47734
  o Call 1-800-436-7734
  o Through the website at nj.pseg.com, and clicking on the “Outages & Leaks” tab
- To report an outage for Atlantic City Electric, customers can
  o Call 1-800-833-7476
  o Utilizing the Atlantic City Electric Mobile App
  o Through the website at www.atlanticcityelectric.com and clicking on the “Outages” tab

In preparation for an Emergency, power companies recommend preparing in advance of these storm events. Best practices for storm preparation include:
- Charge cell phones and other necessary electronic devices ahead of the storm
- PSE&G recommends having an emergency toolkit ready in case of power loss including flashlights, batteries, a battery powered radio, battery powered alarm clock, bottled water and nonperishable food, and a first aid kit.

During a storm:
- Please do not go near any downed power lines, as they should always be considered “live”. Immediately call 911 or your service provider at their contact numbers above (Atlantic City Electric 1-800-833-7476 or PSE&G 1-800-436-7734)
- Keep refrigerator and freezer doors closed
- If utilizing a generator, keep it outside of your home to protect yourself from potential Carbon Monoxide
- If you must go outside during a storm, exercise caution and watch your step. Flood waters can carry debris

If you have an issue in town with West Deptford Township property, like trees or Township facilities, please contact the Public Works Department at 856-845-4004 ext. 138